



A PROTECTED HARBOR BETWEEN THREE CONTINENTS



 36° 55' 44" N, 25° 01' 02" W - Azores, PORTUGAL





THE AZORES ISLANDS

An archipelago of nine islands where tourists enjoy natural and unspoilt beauty. At the heart of an 11 day round trip cruise departing from Malaga, Lisbon or Southampton, passengers will experience an incomparable destination.

A few million years ago, fiery eruptions created a group of nine exotic islands now known as the Azores. They stretch out in the North Atlantic Ocean and are located about 800 miles from Lisbon and 1100 miles from North America.

São Miguel, Terceira and Faial are the three Azorean islands capable of servicing cruise ships and giving unforgettable experiences ashore. Pico, a very close neighbor to Faial, at only 4,5 miles, is a very popular excursion.

Out of a total population of around 246.000 people, over half – 137.000- inhabit São Miguel island while Terceira has a population of around 56.000. Faial and Pico have a population of around 15.000 each.

São Miguel Island, in combination with either Terceira or Faial and a selection of other ports of call en-route, can offer two very distinctive islands experiences.

Time Zone: GMT- 1(European summer time GMT-2)
Local currency: Euro



TEMPERATURE CHART / Azores

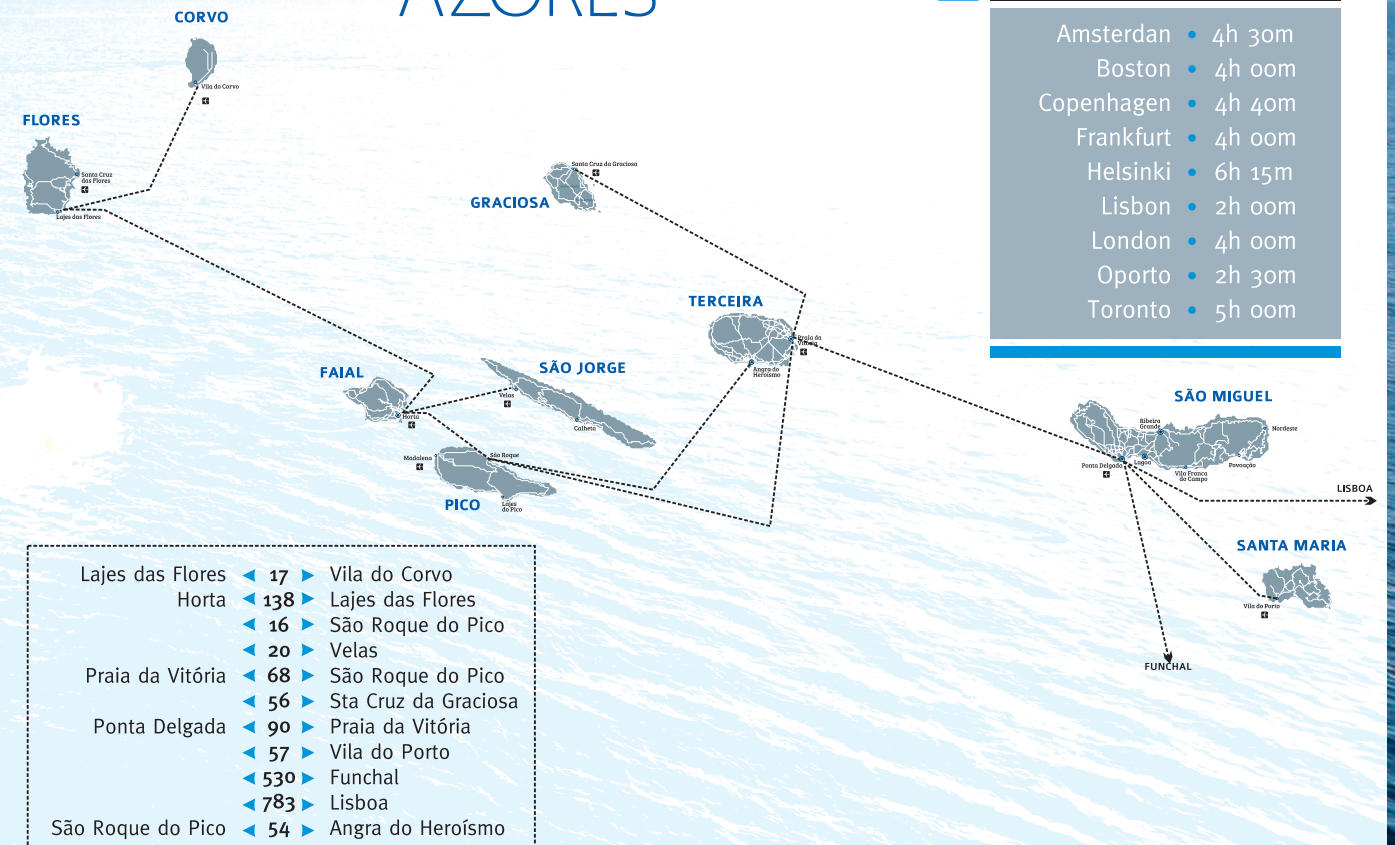
Month	Monthly average air temperature		Monthly average ocean temperature	
	Celcius	Fahrenheit	Celcius	Fahrenheit
January	14,1	57,4	16,1	70
February	13,6	55,6	15,5	59,9
March	14,3	57,7	15,4	59,7
April	14,9	58,8	15,8	60,4
May	16,6	61,9	16,7	62,1
June	18,7	65,7	18,3	64,9
July	21,0	69,8	20,4	68,7
August	22,1	71,8	21,9	71,4
September	21,1	70	21,7	71,1
October	18,9	66	20,3	68,5
November	16,9	62,4	18,5	65,3
December	15,1	59,2	17	62,6



FLIGHT TIME TO AZORES

Amsterdan	• 4h 30m
Boston	• 4h 00m
Copenhagen	• 4h 40m
Frankfurt	• 4h 00m
Helsinki	• 6h 15m
Lisbon	• 2h 00m
London	• 4h 00m
Oporto	• 2h 30m
Toronto	• 5h 00m

AZORES



36° 55' 44" N, 25° 01' 02" W - Azores, PORTUGAL



PORTS

	Ponta Delgada (São Miguel Island)	Praia da Vitória (Terceira Island)	Horta (Faial Island)	Funchal (Madeira)	Gran Canaria	Lisbon	Malaga	Southampton	Bermuda	Caribbean	New York	Miami
Miami	2858	2800	2721	3300	3450	3600	3900	3880	956	1240	970	
New York	2246	2180	2100	2760	3000	2980	3270	3156	700	1640		970
Guadalupe	2300	2280	2200	2620	2655	3056	3270	3555	1029		1640	1240
Bermuda	1943	1880	1800	2400	2560	2700	2984	2988		1029	700	956
Southampton	1320	1310	1390	1311	1530	870	1200		2988	3555	3156	3880
Malaga	1045	1100	1190	670	760	365		1200	2984	3270	3270	3900
Lisbon	783	849	910	529	710		365	870	2700	3056	2980	3600
Gran Canaria	777	880	910	285		710	760	1530	2560	2655	3000	3450
Funchal (Madeira)	530	620	690		285	529	670	1311	2400	2620	2760	3300
Horta (Faial Island)	154	85		690	910	910	1190	1390	1800	2200	2100	2721
Praia da Vitória (Terceira Island)	90		85	620	880	849	1100	1310	1880	2280	2180	2800
Ponta Delgada (São Miguel Island)		90	154	530	777	783	1045	1320	1943	2300	2246	2858

Nautical Miles

SÃO MIGUEL ISLAND



São Miguel – Spectacular scenery and extinct volcanoes

In the southwest of the island, Ponta Delgada is the seat of the Azorean government as well as the main town and cruise port. From the elegant new terminal complex it's a short two minute

walk to reach the town's narrow cobbled streets which are bordered by well preserved heritage houses. Most visitors can't resist the temptation to visit the island's highlights.



Suggestions

Places to visit

- Protected landscape of the Sete Cidades Lake
- Fogo Lake
- Furnas Valley and Lake
- Portas da Cidade at Ponta Delgada
- Tea Plantations
- Terra Nostra Park

Things to do

- Walking trails
- Whale watching and swimming with dolphins
- Diving
- Geotourism
- Golfing
- Health and well being
- Fishing
- Sailing
- Surfing and body boarding
- Canyoning
- Canoeing and Kayaking
- Paragliding
- Cycling and mountain biking
- Horse riding
- Bird watching



PORT OF PONTA DELGADA

Location: 37° 44'N – 25° 40'W

The port of Ponta Delgada is located in the south coast of São Miguel island. The approach to Ponta Delgada is straightforward.

Port Conditions

Cruise Terminal “Portas do Mar”

- Berthing line: 360m
- Ship Length: 340m
- Depth: 11m
- Max. draught: 9.2m
- Downtown distance: 200m
- Airport Distance: 5 Km

Comercial Port

- Berthing line: 220m and 575m
- Ship Length: no limit
- Depth: 10m and 12m
- Max. draught: 8,5m and 10,5
- Downtown distance: 2 km

Ship Services

- ISPS 24h contact: Luís Rieff - Mobile (00351) 918 201 862
- Pilotage compulsory (ch.16)
- Mooring
- Tugs (two)
- Ship chandlers
- X-Ray Machines
- Metal detectors
- One passenger gangway
- Waste and garbage disposal
- Sewage disposal
- Fresh water supply with a loading of 75 tonnes/hour
- TUGS: S. Miguel – 3.400 HP
- Pêro de Teive – 2.600 HP

General Services

- Police – Immigration
- Shopping and souvenirs shops downtown and within terminal
- Tax free refund – Possible through the local customs service
- Tourism Office
- Air Conditioning in terminal
- One luggage conveyor
- Public telephones (cash or card payment) in terminal
- Public Toilets in terminal
- Restaurants and bars
- Pharmacy
- Press centre
- Travel agency
- Bank
- Rent-a-car
- Taxis
- Car Park
- Parking area for buses



Ponta Delgada's Cruise Terminal

The major city of the Azores archipelago, Ponta Delgada, opened its cruise harbor- the “Portas do Mar”- in July 2008. The multi-purpose complex combines leisure, culture and functionality to tourists as well as to local population. The cruise ships' quay is linked by a bridge to a terminal allowing fast access to tour buses and to a commercial promenade. The Pavilhão do Mar, separated from the terminal, is a modern event centre for exhibitions and includes a panoramic restaurant, turned the sea on one side and the city on the other. There is also a new marina, berthing 600 yachts. Ferries are berthed to the west of the complex to segregate traffic flow and ensure disembarking vehicles do not interfere with those waiting to go onboard. There is wide underground car park. Taxis are available here too. In 2012, the Azores welcomed 102 880 cruise tourists from 122 cruise ships that called, with Ponta Delgada accounting for 65 calls and 85% of passengers.

“Portas do Mar” awarded as the Best Public Project in Portugal

“Portas do Mar”, the new Ponta Delgada Cruise Harbor and Touristic Complex, has been chosen as the best new public project by “Turismo de Portugal”, the Portuguese public authority for Tourism. This competition is aimed at distinguishing innovation and qualification for Tourism. This is not the first award for this development. In 2008 it was considered the third best “Cruise Port of the Year” by “Seatrade Insider Cruise Awards 2008”. These awards were given for the development's combination of good technical conditions, architecture and its integration with the surrounding city, cleanliness and the facilities offered to passengers in terms of mobility, comfort and safety.



“PORTAS DO MAR”
AWARDED AS THE BEST PUBLIC PROJECT
IN PORTUGAL



TERCEIRA ISLAND



The island's Port of Angra do Heroísmo once welcomed galleons laden with spices from the Orient, and gold and silver from the Americas. Today, its historic streets take you back to the 16th and 17th centuries. Angra do Heroísmo was the first modern town in the Atlantic and is classified as a World Heritage Site by UNESCO due to its historical importance. Its old streets highlight the city fine architectural heritage as do its churches, palaces and museums, together with the fortress that defended the city and port from pirates.

The main port of Terceira is in Praia da Vitória. It is located at the bay of Praia da Vitória town, 20km away from of Angra do Heroísmo. On the way to Angra do Heroísmo, one finds the late Gothic and Manueline church of São Sebastião (built by the first settlers) as well as manor houses, churches and various chapels which are masterpieces of popular architecture dedicated to the cult of the Holy Ghost. Out in the country, flat green fields in a chessboard pattern are dotted with cows, and houses nestle against the blue sky. There is also a challenging golf course and two marinas.



Suggestions

Places to visit

- Angra do Heroísmo UNESCO Historical Center
- Serra do Cume Lookout
- Sé Catedral
- Monte Brasil
- Algar do Carvão
- Museu de Angra do Heroísmo

Things to do

- Walking trails
- Golfing
- Diving
- Whale watching and swimming with dolphins
- Geoturism
- Fishing
- Sailing
- Canoeing and Kayaking
- Cycling and mountain biking
- Horse riding
- Bird watching



PORTS OF TERCEIRA ISLAND

PV Location: 38° 44'N - 027° 03'W / AH Location: 38° 39'N - 27° 12'W

The port of Praia da Vitória (PV) is located in east coast of Terceira island. The approach to Praia da Vitória is straightforward.

The port of Angra do Heroísmo (AH) is located in south coast of Terceira island. The approach to Angra do Heroísmo is straightforward.

Port Conditions

Commercial Port of Praia da Vitória

- Berthing line: 200m and 350m
- Ship Length: 300m
- Depth: 10m and 12m
- Max. draught: 8,5m and 10,5m
- Distance to Praia da Vitória city: 3 Km
- Distance to Angra do Heroísmo city: 20 KM
- Distance to airport: 4 Km

Port of Angra do Heroísmo

- Berthing line: 84m
- Ship Length: 100m
- Depth: 8m
- Max. draught: 6,5m
- Distance to Angra do Heroísmo downtown: 600m
- Distance to Praia da Vitória city: 20km
- Distance to airport: 20km

Ship Services

- ISPS 24hr contact Melvino Lourenço - Mobile (00351) 918 822 782
- Pilotage compulsory (ch.16)
- Mooring
- Tugs (one)
- Ship chandlers
- Waste and garbage disposal
- Sewage disposal
- Fresh water supply with a loading of 10 tonnes/hour
- TUGS: Bravo- 2.300 HP

General Services

- Police- Immigration
- Shopping and souvenirs shops downtown
- Tax free refund: Possible through the local customs service
- Tourism Office
- Public telephones (downtown)
- Public Toilets
- Restaurants (downtown)
- Car Park
- Taxis
- Parking area for buses



Praia da Vitória oceanic port started operating in 1990. It is located in Praia da Vitória bay ($38^{\circ} 44' \text{ N}$, $27^{\circ} 03' \text{ W}$) to the East of the Island, about 4 km from the International Airport of Lajes. It has a pier with 500m, deployed by two alignments almost at right angles, a 300 m long with an elevation (-12 ZH), "parallel" under the pier, and the other with an elevation 200 m (-10 ZH) following the E-W direction. Although the port works as main commercial complex, it's known as well to be cruise-friendly for cruise ships and its passengers. It's great for all the shore exc activity and provides the main amenities expected of a modern and multi-purpose port. Also in Terceira Island, the small Angra do Heroísmo city's port "Porto de Pipas" is dedicated to smaller cruise ships but provide a special closeness to Angra do Heroísmo's Unesco World Heritage.



FAIAL ISLAND



Yacht regattas and whaling-canoe races

This is an island of two colors – green and blue, from the grass-covered hills to the many shades of hydrangeas bordering the fields and roads. This idyllic picture is completed with the intense grey color of the volcanic ash of Capelinhos Volcano.

The streets of the vibrant port town of Horta are lined with whitewashed, well-tended houses, pretty town squares, colorful gardens, bell-towers on churches housing art treasures, the dark walls of the old fortress that once protected the town against pirates and museums displaying carvings in whalebone and teeth as well as fig tree pith.

Horta's Marina attracts yachts from all over the world, being the fourth busiest for long distance sailings. Their crews enjoy the

unique atmosphere and contribute to the cosmopolitan feel of the celebrated Peter Café, a favorite with visiting seafarers and recently announced as the best sailors' bar on the planet. Before each crew departs, tradition states they leave a painting on the marina wall for good luck.

The high point of the season is the Sea Week in August, when yacht regattas and whaling-canoe races bring a major celebration of life to the city.

The port of Horta is located in the bay. Its location offers an excellent shelter against the winds from any direction and makes it an almost compulsory stay for all yachts en-route from the Caribbean to the Mediterranean.

The port of Horta is located in the bay. Its location offers an excellent shelter against the winds from any direction and makes it an almost compulsory stay for all yachts en-route from the Caribbean to the Mediterranean.



PORT OF HORTA

Location: 38°31'N–028°37'W

The Port of Horta is located on the southeast coast of Faial's Island in the Horta Bay. Horta's approach is straightforward.

Port Conditions

Cruise Terminal

- Berthing line: 270m
- Ship Length: 230m
- Depth: 8,75m
- Maximum draft: 8m
- Downtown distance: 500m
- Distance to airport: 10km

Commercial Port

- Berthing line: 150 m and 200m
- Ship Length: 180m
- Depth: 6.5 m and 8m
- Maximum draft: 5.5 m and 7.5m
- Downtown distance: 1km
- Distance to airport: 10km

Ship Services

- ISPS 24 Contact: Luis Morais - Mobile (00351) 966 491 291-
- Pilotage is compulsory (ch. 16)
- Anchorage
- Tugs (one)
- Supply Vessel
- Waste and garbage disposal
- Sewage disposal
- Fresh water supply with a loading of 10tonnes/hour
- TUGS: Ilha de S.Luís – 2.300 HP

General Services

- Immigration Police (SEF - Foreigners and Borders)
- Shopping and souvenirs shops;
- Tax refund free service made possible by the local customs
- Tourist information on the terminal
- Public telephones
- Public Toilets
- Restaurants (center)
- Parking
- Taxis
- Parking area for buses

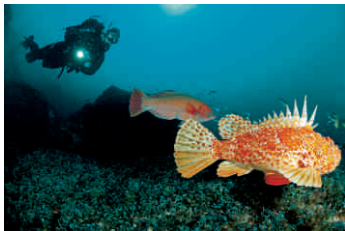
Suggestions

Places to visit

- Vulcão dos Capelinhos
- Centro de Interpretação do Vulcão dos Capelinhos
- Marina of Horta
- Museu da Horta
- Monte da Guia
- Espalamaca lookout
- Museu de Arte de Scrimshaw

Things to do

- Whale watching and swimming with dolphins
- Geoturism
- Sailing
- Walking trails
- Diving
- Fishing
- Surfing and body boarding
- Canoeing and Kayaking
- Paragliding
- Cycling and mountain biking
- Horse riding





HORTA DEBUTS NEW CRUISE TERMINAL

NEW CRUISE TERMINAL

Horta's new Cruise Terminal was inaugurated in July 2012 as a multi-purpose complex built very near to the town center, opposite side of the current commercial port, with a dedicated quay of 270m in length, 8.75m in depth and a commercial zone comprising bars, handcraft gift shop, parking for 132 cars, 30 taxis, buses and other facilities.

The €40m investment is dedicated to cruise ships/ferrys and has a dedicated tender pier for bigger ships that anchor at the bay. It also includes another small interior pier, only 100 meters long, for Transmaçor boats (operator that provides trips between Faial, Pico and São Jorge islands).

The Chairman of "Portos dos Açores", Mr. Fernando Nascimento, at the inauguration ceremony, emphasized the idea that the new terminal offers exceptional circumstances to accommodate passengers and cruise ships.

On the planned redevelopment of the Horta's maritime bay there is a project to increase more mega-yachts docking spaces also a new area for ship repair.

PASSAT KREUZFAHRTEN'S DELPHIN FIRST CRUISE SHIP ON THE NEW TERMINAL

On the 27th of September 2012 the brand new Horta Cruise Terminal welcomed Passat Kreuzfahrten Delphin as the very first cruise ship that docked on the new pier. It was a fantastic moment and an historical event for the city with that cruise call. The operation went smoothly and the two day visit was a success.



PICO ISLAND

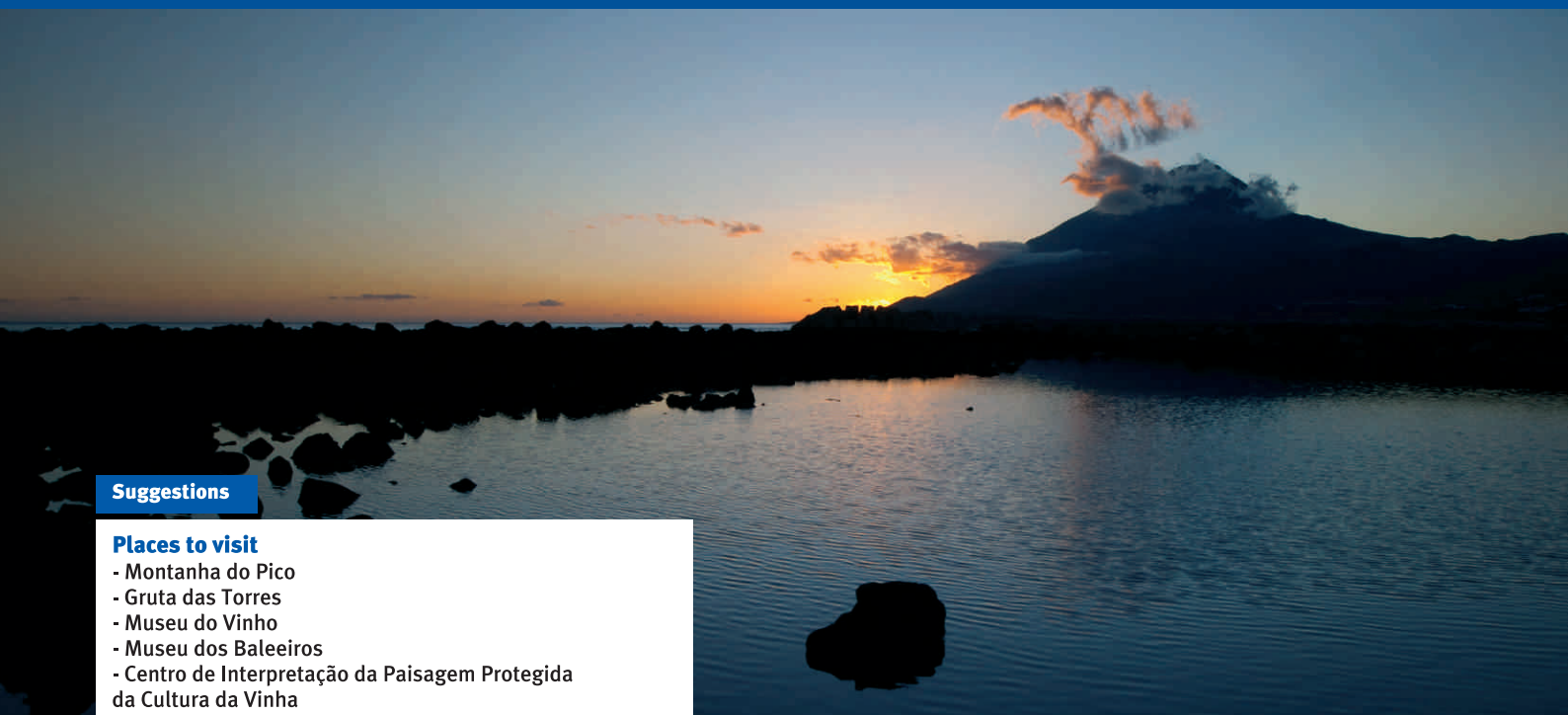


Just a few miles from Faial lies the island of Pico with its scenic coastal paths, gentle hills and wide plateau framed by the peaks of volcanoes – the largest rising up to 2.351 meters above sea level and is the Atlantic's third highest mountain.

Pico was developed through farmers, fishermen and whalers who turned the barren slopes of old volcanoes into vineyards and plantations of figs trees. Until the late 19th century, American whalers visited Pico to hire local men to harpoon sperm whales. Today, Pico's whaling tradition is remembered but not continued, instead, the island now is proud to be among the world's top whale-

-watching destinations, and offers scientific and ecological tours. The early inhabitants of Pico broke up the hard lava covering the soil to build rock walls and then planted vine cuttings in small squares of soil. Over the centuries, these plantings grew into the island's vineyards and created a unique landscape awarded World Heritage status by UNESCO.

Today, Pico continues to produce its famous “verdelho” wine, while traditional crafts are still practiced too, with skilled local people producing miniature canoes and ploughs, whale bone carvings, sculptures in cedar, embroideries in fine lace.



Suggestions

- Places to visit**
- Montanha do Pico
 - Gruta das Torres
 - Museu do Vinho
 - Museu dos Baleeiros
 - Centro de Interpretação da Paisagem Protegida da Cultura da Vinha

- Things to do**
- Whale watching and swimming with dolphins
 - Walking trails
 - Geotourism
 - Fishing
 - Sailing
 - Diving
 - Paragliding
 - Cycling and mountain biking



PORTS OF PICO ISLAND

S. Roque do Pico Port Location: 38° 31'N – 28° 19'W
Madalena Port Anchorage location: 38° 31'N – 28° 33'W

The port of S. Roque do Pico is located at the north coast of Pico's Island. The approach to S. Roque do Pico is straightforward. The port of Madalena is located at the northwest coast of Pico.

Port Conditions

- S. Roque do Pico Port**
- Berthing line: 160m
 - Ship length: 120m
 - Depth: 6,5m
 - Max. draught: 5,5m
 - Village Distance: 300m
 - Airport Distance: 12km

- Madalena Port**
- Village Distance: 200m
 - Airport Distance: 7km

Ship Services

- ISPS 24hr contact: Luís Morais- Mobile (00351) 966 491 291
- Pilotage compulsory (ch.16)
- Tugs (one)

General Services

- Police – Immigration
- Shopping and souvenir shops in the village
- Restaurants (village)
- Public Toilets
- Taxis
- Car Park
- Parking area for buses



CONTACTS

SHIPPING AGENTS:

Santa Maria Island

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São Miguel Island

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Allships- Agência de Navegação Lda

Av. Infante D. Henrique nº 33 - 5º
9500-150 Ponta Delgada
Phone: +351 296 284 620/3
Fax: +351 296 284 501
E-mail: azores.shipping@mail.telepac.pt

Bensaúde- Agentes de Navegação, Lda (all islands)

Largo Vasco Bensaude nº 13
9500-103 Ponta Delgada
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C.M.J. Rieff e Filhos, Lda

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Bettencourt - Agentes de Navegação e Transitários, Lda., J A

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9700-211 Angra do Heroísmo
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São Jorge Island

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9850-031 Calheta (São Jorge)
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Faial and Pico Islands

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Faial Island

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Faial Island



Horta Airport

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Fax: +351 292 943 519
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<http://www.ana.pt/en-US/Aeroportos>
www.sata.pt



Hospital Horta

Estrada Príncipe Alberto do Mónaco
9900-038 Horta
Phone: +351 292 201 000
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São Miguel Island



João Paulo II Airport

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www.sata.pt



Hospital Divino Espirito Santo

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Terceira Island



Lajes International Airport

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<http://aerogarelajes.azores.gov.pt/>
www.sata.pt



Hospital Santo Espírito de Angra do Heroísmo

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Emergency Service: 112

EXPERIENCE THE AZORES
www.visitazores.com

EDITION
Azores Promotion Agency

PHOTOGRAPHY
Ver Açor, Lda
Portos dos Açores (pag. 12, 13, 16, 17)
Azores Promotion Agency

GRAPHIC DESIGN
Ver Açor, Lda

ISSUE
500

AZORES 2013

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Faial Island

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Terceira Island

Portos dos Açores, SA - Direção-Geral dos Portos
da Terceira e Graciosa

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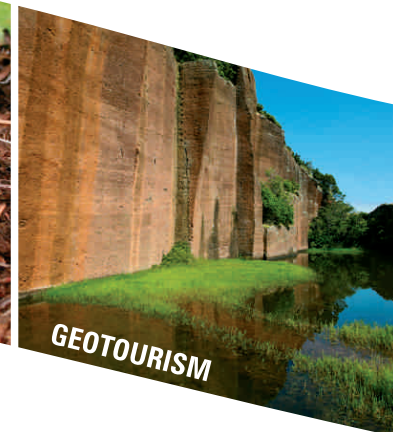
WALKING TRAILS



GOLFING



BIRD WATCHING



GEOTOURISM